

# VisiQuick News August 2026

Release: 4.11.0



Dear VisiQuick user,

Today we have released a new release of VisiQuick, version 4.11. Through this letter, we would like to inform you about the features in this new version.

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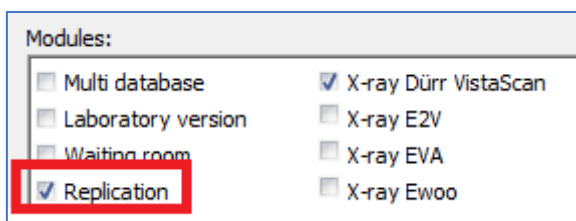
## In advance

VisiQuick is supported up to two versions back. With the release of version 4.11, the lowest supported version is now 4.9.

If you are currently working with a VisiQuick version lower than 4.7, it is essential that all VisiQuick installations and any replication clients are updated to VisiQuick version 4.11 at the same time. The reason for this is that a change has been made to the database from version 4.7 onwards.

This means that you cannot use a version lower than 4.7 and a new VisiQuick version together!

The replication client mentioned above is used to synchronise multiple databases with each other. If you are unsure whether you are using replication, check this via the Help – Licence menu.



When using replication the update procedure should be completed in the following order:

- 1) Update all replication server service installations
- 2) Update the replication client installation
- 3) Update all VisiQuick installations using any of the databases to be replicated or received. (In case of multiple locations, i.e. at ALL locations).

## Key changes

### **New integrations with Patient management software**

One of VisiQuick's core values is freedom of choice for all our users. This applies not only to X-ray equipment, but also to practice software. Collaboration is our guiding principle. As a result, we are able to add the following integrations with practice software to our range of options:

- Crossuite software: <https://www.crossuite.com>
- D1 software: <https://d1denis.de/>

For new software initiatives wishing to link with VisiQuick, the Weblink API integration is available on request



## Second Opinion: rejecting findings and saving settings

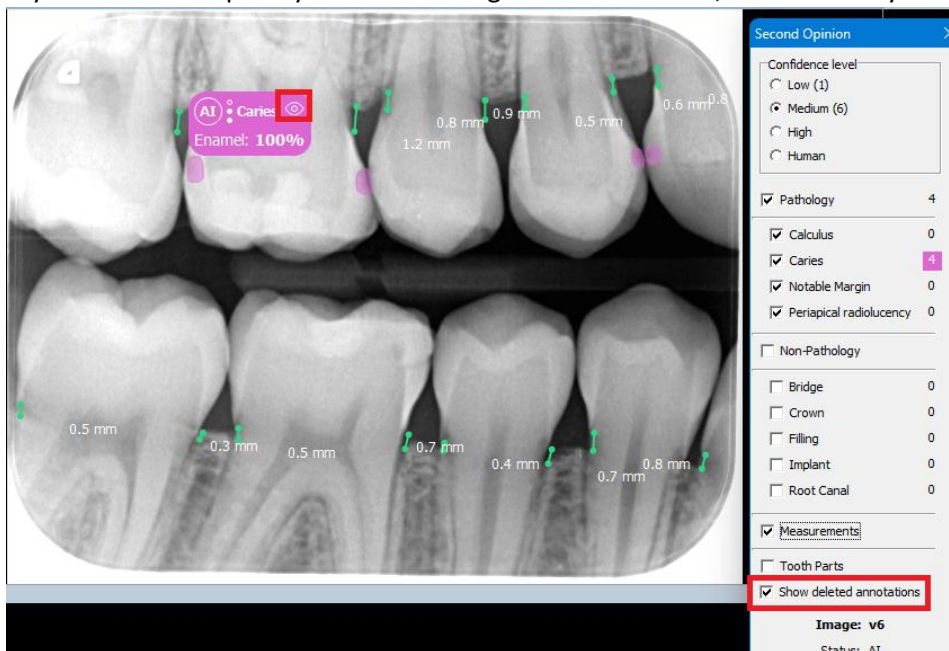
By popular request, the settings for the Second Opinion toolbar will now be saved per workstation/user. Your most recent settings regarding which annotations and, for example, measurements you wish to see will be remembered.

The interface has also been enhanced with the option to hide findings you disagree with and report this back to Second Opinion.

When the toolbar is open and you hover your mouse over an annotation, you will see a tooltip with information about the annotation. You will now also see an eye icon here. If you click on this, the annotation will be hidden.

If you wish to view the hidden annotations again, tick the 'Show hidden annotations' box in the toolbar.

If you wish to completely undo the hiding of the annotation, click on the eye icon again via the tooltip.



*o Pearl*

# 3shape

## 3Shape Unite: Import your 3Shape images in VisiQuick

With the new 3Shape Webservice integration, you can not only create cases in your 3Shape Unite software from within VisiQuick, but also import your 3Shape images into VisiQuick. From within VisiQuick, you can then view the images on all your workstations using a free 3D viewer, without the 3Shape software itself needing to be installed on that PC.

### Necessities

1. The 3Shape Unite software on one of your PCs.
2. The hostname of your 3Shape PC: In 3Shape Unite, go to More – Settings – 3Shape Webservice Interface.
3. An OAuth 2.0 Client ID. This can be obtained from 3Shape.



### Configuration in VisiQuick

- In VisiQuick, go to the Tools menu – External application settings.
- In the Special programs tab, tick the box next to “Enable 3Shape Webservice connection”.
- Click [Configuration]
- Under Client ID, enter the OAuth 2.0 Client ID that you requested from 3Shape.
- Under Base URL, the default is “localhost”, i.e. the local computer as the location of the 3Shape Unite software. Instead of “localhost”, enter the name or IP address of the computer on which 3Shape Unite is installed.
- Next, go to the CT button in VisiQuick and select “3Shape” as application.
- Click on Settings – Configuration and tick “Enabled”.
- If you only want to see the 3Shape images on one PC under the CT button, first select “Locally stored” under Settings so that the link is only activated on this PC.
- If you do not enable this option, the setting will apply to the entire network.

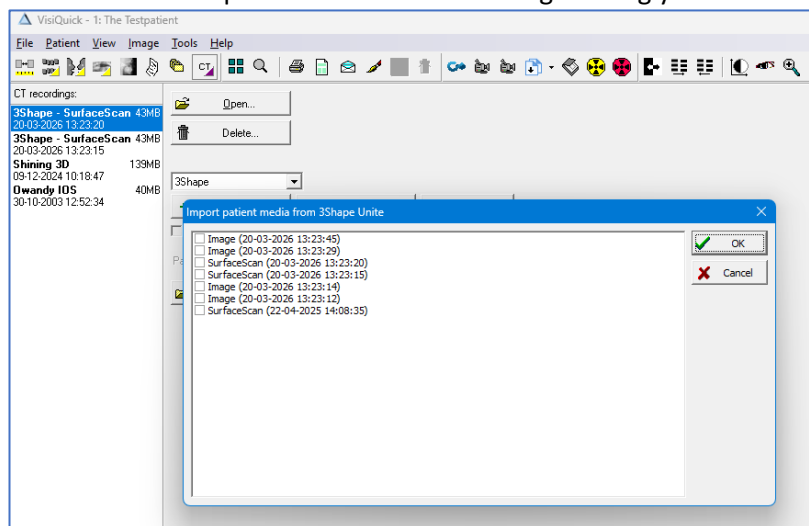
### Linking from VisiQuick to 3Shape Unite

Under the Tools menu, you now have the options “3Shape Unite Open patient” to open 3Shape Unite with the selected patient. Its pertinent to launch 3Shape Unite in advance and log in using your PIN.

The options “Import from 3Shape Unite” is used to import media saved to this patient from 3Shape Unite into VisiQuick.

This media is added to VisiQuick in the CT module.

From the CT module you can open the media using an external viewer. You can read more about using an external (freeware) viewer below.



### Alternative viewer available for Shining 3D, 3Shape and Owandy IOs

If you have saved 3D models in VisiQuick, you will need an external viewer to view the images. When you select a saved Shining3D, 3Shape or Owandy iOS project in the CT module and click [Open], VisiQuick will first check what the default Windows viewer is for this file type. If this is not set, a prompt will appear asking which application you wish to use to view the images.

If you wish to override the Windows defaults for a specific file type when opening that file type from VisiQuick, you can configure this in the Tools menu under External Application Settings – File Links.

Freeware viewers that you may be able to use for this purpose include:

3D slicer: <https://www.slicer.org/>

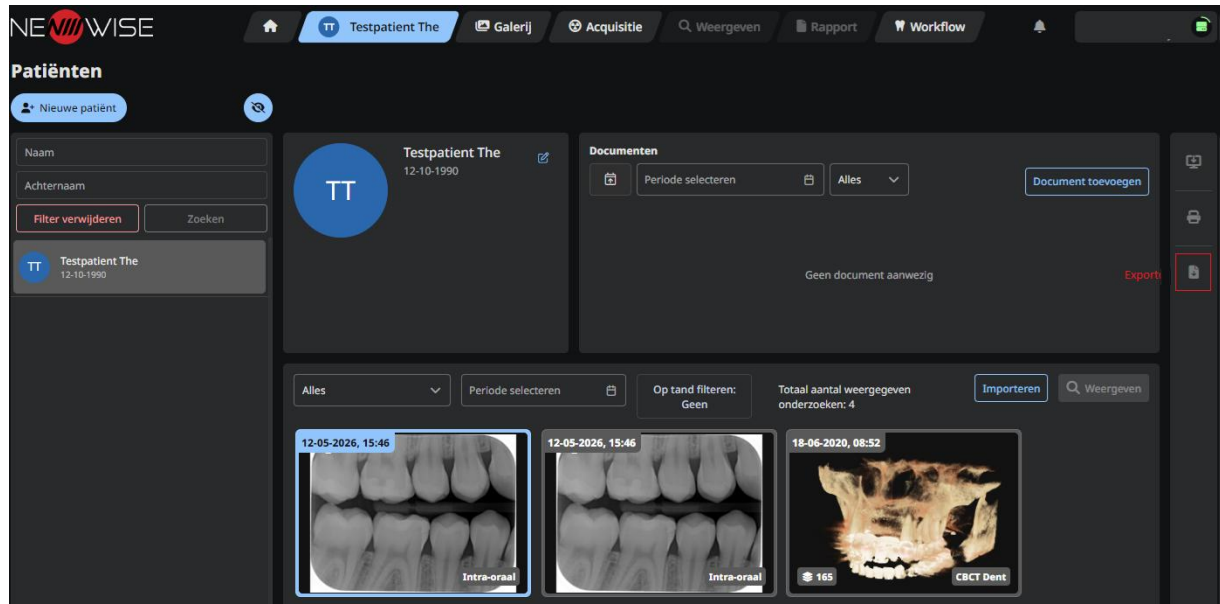
BlueSkyPlan: : <https://www.blueskyplan.com/>

Implastation: <https://implastation.com/>



## NeoWise acquisition and CT view

VisiQuick has been extended with a link to NeoWise for all New Tom, My Ray and Castellini NeoWise devices. Images can be acquired via NeoWise, and the CT images are retrieved directly from the NeoWise database and displayed in the image list within the VisiQuick CT module.



### 2D acquisition through NeoWise

In the acquisition module within VisiQuick, you can also specify an export folder for 2D images. 2D images exported from Neowise to this folder are imported into the VisiQuick image window after acquisition.

The workflow is as follows:

- Start 2D acquisition in VisiQuick
- Create/import a 2D image in Neowise
- Export the image via the [Patients] tab in Neowise to the export folder previously defined in VisiQuick
- The image appears in the VisiQuick acquisition screen.
- You can save the image in VisiQuick.

## Owandy IOS Integration

In the Tools – External Application Settings menu, under the Special Programs tab, you can now also activate a link to Owandy IOS.

Under the Tools menu, you will then see the option “Owandy IOs New case”.

An option for Owandy IOs has also been added to the CT module. When you activate this module, images within Owandy IOs are read directly from the Owandy database and displayed in the image list in the VisiQuick CT module.

You should only enable the settings for the Owandy CT module on workstations where Owandy IOS is installed. If you tick ‘Locally saved’, the settings you have configured will only apply to the current workstation. If you do not tick this box, these settings will apply to all workstations.



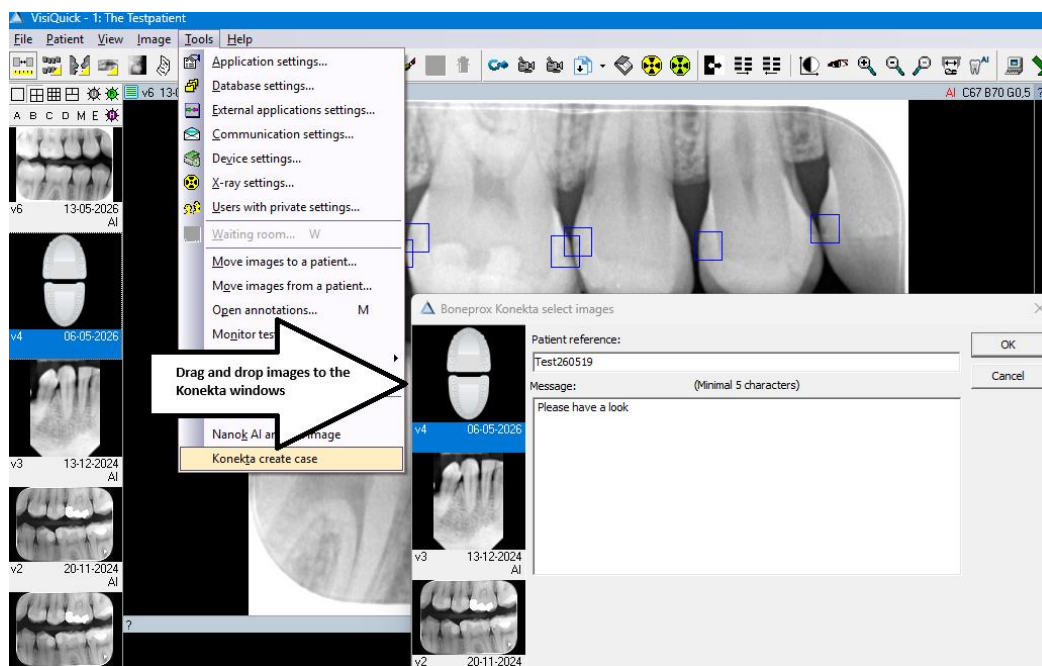
You can open the Owandy IOS 3D models imported into the CT module from within the CT module using an external viewer. You can read more about using an external (freeware) viewer in chapter [Alternative \(freeware\) viewer also available for Shining 3D, 3Shape and Owandy IOs](#)

## Konekta integration

Konekta by Boneprox is a digital platform offering a range of services for dental practices. For example, you can send referrals to specialists affiliated with Konekta, communicate with other clinics, or use solutions to streamline day-to-day operations in your clinic.

Via the new Konekta integration, it is now possible to send images directly from VisiQuick to Konekta.

- You can activate the Konekta integration via Tools menu – External application settings, Special programs.
- Enable the Konekta link activation checkbox and press Configure.
- Enter Client ID and Client secret you have obtained from Konekta. Press Ok.
- In the Tools menu you now have the option “Konekta Create Case”.
- This option will open a Windows where you can drag and drop images to.



- Enter a Unique patient reference (for instance name and date) and a case note (5 characters minimum) and press OK.
- The Konekta portal will now open.
- You will have to log into the Konekta the first time and whenever the temporary key expires.

For further information, please refer to <https://www.konekta.clinic/en>



## Other Changes

- Auto Pano is now also supported in the Generic Vatech acquisition.
- When sending embedded patient data in images via email, any custom layout set for the patient data was ignored (the default layout was always used).
- The “syntax error” message when opening an image via EZ3D-i has been resolved.
- Nynorsk is now also available as a language in VisiQuick.

## Conversions: DTX conversion now possible!

As of this year we’ve extended our wide range of image conversion options to also support conversion of images from Dexis DTX Studio software and Cliniview systems that use DTXcore to VisiQuick.

## Installing the update

### Who can install this update?

This update can be processed by anyone with VisiQuick version 4.7 or higher and a valid subscription. You can find your VisiQuick version at the bottom right of the VisiQuick screen. If it starts with a 4 but is lower than 4.7, please read the warning under “[In Advance](#)”.

If your version is lower than 4, please contact us.

### How do you update VisiQuick?

If you have purchased VisiQuick through a distributor, then updating your VisiQuick version is normally done by them.

If you prefer to let your own ICT party do this or do it independently, this is of course also possible.

Updating VisiQuick is very simple and takes about 5 minutes per workstation. Your current settings are retained during the update.

On our website you will find a short instruction video on how the update works: [Video](#).

### Updating VisiQuick

The update itself can be found on our website under Downloads:

<https://downloads.citodent.com/pub/VisiQuick/Latest>

1. Find the downloaded Setup file in your downloads folder.
2. Right-click, select Properties, then Unblock.

**NB. Always unblock the downloaded zip file by right-clicking Properties, Unblock before extracting it and processing the update!**

3. Right-click on the zip file and select Extract All.

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4. You can also extract it directly to the central Setup folder in your VisiShare so it will be accessible from all workstations.
5. Open the extracted folder.
6. Close VisiQuick on this workstation.
7. Start VisiQuick Setup.
8. If it is detected that the VisiQuick folder is not empty, you will be asked to confirm that you want to use this folder.
9. Don't worry, the configuration settings of your package will be retained. If the installed VisiQuick version is very outdated, you will be asked to confirm that you want to remove the old version. Again, the settings will be retained.
10. Click [Yes] to continue with the update.
11. The shared folder will be indicated. Click [Next >] to continue.
12. Click [Next >] again, then [Install].

**NB. VisiQuick does not need to be completely closed on all workstations during installation, but we do recommend updating all workstations when updating VisiQuick.**

## Known issues

If you get an error message regarding file access/authorisation when trying to run VisiQuick Setup, try the following:

1. If you start the setup from a network location, copy the setup to the local computer and try again.
2. Temporarily disable your Anti-malware protection and try again.